

COSMETIQUE® TERMS AND CONDITIONS FOR COSMETIC INJECTABLES

These terms and conditions are between **COSMETIQUE COSMETIC CLINICS (TRADING) PTY LTD T/A Cosmetique® (ACN 85 662 468 448)**, (**Cosmetique®**, **we**, **us** or **our**) and you, the party stated in the Booking Request (**you** or **your**), together the **Parties** and each a **Party**. These terms and conditions, including any schedules, attachments or appendices form the entire agreement under which we will provide the Services to you.

WE PROVIDE BEAUTY AND INJECTABLE SERVICES ONLY. IF YOU REQUIRE IMMEDIATE MEDICAL ATTENTION, CONTACT YOUR TREATING GENERAL PRACTITIONER OR CALL 000.

If you are in doubt about the seriousness of your condition, the appropriateness or effectiveness of using our Services or believe that you, or another person is in an urgent, dangerous or emergency situation, you should not use our Services and instead contact 000 immediately or seek alternative and appropriate medical services.

ZERO TOLERANCE POLICY

We and our Personnel are here to help and will always treat you with courtesy and respect. We have a Zero Tolerance Policy to ensure that all our Personnel are treated with dignity and respect. Our Zero Tolerance Policy means that:

- (a) we will not, under any circumstances, tolerate any aggressive or violent behaviour towards our Personnel or any member of the public within our facilities, and we may immediately refer such matters to the police;
- (b) any physical or verbal abuse towards our Personnel, either in person or over the phone, will result in immediate termination of these Terms; and
- (c) if you repeatedly do not show up for your scheduled Bookings, or if you act in a way that amounts to non-compliance with laws, a boundary violation, or deceptive behaviour or fraud, we may terminate these Terms at our discretion.

1. ACCEPTANCE

1.1. You have requested the Services set out in the Booking Request, and you accept these Terms by the earlier of:

- 1.1.1. Accessing the Terms online; or
- 1.1.2. ticking a box online indicating your acceptance of these Terms; or
- 1.1.3. accepting the Terms online or sending an email accepting the Terms (expressly or impliedly); or
- 1.1.4. making full payment of the Fees.

1.2. When accepting these Terms, you grant us permission and consent to perform the Services on you.

2. SERVICES

2.1. In consideration of your payment of the Fees, we agree to provide you the Services in accordance with these Terms and all relevant laws, whether through ourselves or our Personnel.

2.2. We will not be responsible for any Services unless expressly set out in the inclusions in a Booking.

3. CONDITIONS OF ENTRY

3.1. Entry is by appointment only.

3.2. You can make a request for an appointment (**Consultation**) through our website or via telephone (**Booking Request**). We may, at our discretion, accept or reject a Booking Request. If we accept a Booking Request, we will send you a booking confirmation via email and/or telephone and/or SMS setting out the details of your Consultation, including the date and time (**Booking**).

3.3. You are not permitted to undertake any promotional or commercial activity, unauthorised soliciting, customer or surveying

3.4. The following items are not permitted to be brought into Cosmetique®

- 3.4.1. Commercial food, confectionary, beverages, alcohol, bottles, glass containers and cans
- 3.4.2. Gang patches or colours and religious or offensive signage
- 3.4.3. Unauthorised signage and promotional products, equipment or banners including clothing items
- 3.4.4. Oversize items such as pushchairs, strollers or baby seat carriers
- 3.4.5. Illegal substances/items
- 3.4.6. Weapons, this includes, but is not limited to items such as mace and tasers
- 3.4.7. Animals other than guide or hearing assistance dogs in use or training
- 3.4.8. Audio and/or video and/or photographic equipment

4. CONSULTATION

4.1. You must have a Consultation prior to receiving any cosmetic treatment or services (**Treatments**).

4.2. Cosmetique engages multiple external third-party providers for the purposes of undertaking the consultation with a Health Practitioner.

4.3. Cosmetique does not hold the details of the Health Practitioner or the consultation

- 4.4. Cosmetic injectable Treatments with Schedule 4 substances and will only be provided after a video medical consultation or in-person consultation with the Health Practitioner prior to treatment. You agree to undergo a consultation with the Health Practitioner prior to your treatment
- 4.5. During your consultation, the Health Practitioner will also discuss all aspects of the treatment. This includes;
 - 4.5.1. Your reasons and motivations to undergo requested procedure.
 - 4.5.2. Your expected aesthetic outcome from the procedure.
 - 4.5.3. Your treatment options which may include other medical procedures or treatments offered by other Health Practitioners or the option of not undergoing any treatment.
 - 4.5.4. Your likely outcome.
 - 4.5.5. A psychological assessment including for Body Dysmorphic Disorder (BDD).
 - 4.5.6. What the procedure involves, including the type of anaesthesia and pain management
 - 4.5.7. The Scheduled agent.
 - 4.5.8. If the procedure is new/experimental or has limited evidence.
 - 4.5.9. Range of possible outcomes.
 - 4.5.10. Risks associated with procedure
 - 4.5.11. Possible complications associated with the procedure
 - 4.5.12. Further procedures that may be required
 - 4.5.13. Recovery times
 - 4.5.14. Qualification, training, and experience of the members undertaking the procedure
 - 4.5.15. Total cost of the procedure, including, refund policy, follow up care and cost of additional treatment
 - 4.5.16. Complaints process and how to access it
- 4.6. You agree the Cosmetic Injector cannot provide treatment outside of what has been prescribed.
- 4.7. Prior to treatment, you are required to read and understand "APPENDIX A- COSMETIQUE® SUPPLEMENTARY GUIDELINES TO PROCEDURE"

5. FEES AND PAYMENT

- 5.1. In consideration for us providing the Services, you agree to pay us the Fees, and any other amount payable to us under these Terms, in accordance with the Payment Terms. All amounts are stated in Australian dollars and are inclusive of GST (unless otherwise stated).
- 5.2. You acknowledge and agree that additional procedures or treatments may be required in order to achieve desired results. To the extent permitted by applicable law, any further treatment or services, including the treatment of any side effects or complications, will incur additional fees over and above the fees paid for the Services.
- 5.3. A credit card surcharge of 2.2% and/or administrative fee of 9.5% may be applicable and we will notify you at the time of payment if such surcharge or fee is payable.
- 5.4. If any payment has not been made in accordance with the Payment Terms, we may (at our absolute discretion):
 - 5.4.1. charge interest at a rate equal to the Reserve Bank of Australia's cash rate from time to time plus 2% per annum, calculated daily and compounding monthly, on any such amounts unpaid after the due date for payment in accordance with the Payment Terms; and
 - 5.4.2. after a period of 5 Business Days, cease providing the Services, and recover, as a debt due and immediately payable from you, our additional costs of doing so.
- 5.5. If and when applicable, GST payable on the Price will be set out in our invoice. You agree to pay the GST amount at the same time as you pay the Price.

6. TREATMENT

- 6.1. Your Cosmetic Injector and/or Health Practitioner is responsible for your care.
- 6.2. Formal Email Address and Phone Number (for SMS only) are provided in the case of an adverse event(s) and/or emergency.

7. PHOTO DOCUMENTATION

- 7.1. Prior to and/or during and/or following treatment, at our Premises, we may undertake photography and/or videography (**Photographs**). You consent to photo documentation during your treatment
- 7.2. You understand that the Photographs may include images of your skin, which are handled as per the *Privacy Act 1988* (Cth) and other applicable privacy laws.
- 7.3. Subject to us taking reasonable steps to ensure you are not identifiable in the Photographs, you consent to us using the Photographs for the following purposes:
 - 7.3.1. for marketing and advertising, including through print, online, our website, social media and television; and
 - 7.3.2. for educational resources, including printed and online leaflets, brochures, posters, publications, blogs, videos, articles, and case studies.
- 7.4. You may, at any time, request any marketing / photo documentation stemming from your images to be removed from Cosmetique's possession if you believe they are out of date and as per Freedom of Information Act.
- 7.5. You agree that you will not take personal recordings including photographs, audio and video of a representative of the facility, or your consultation or treatment without our prior written consent.

8. RECORDS

- 8.1. The original copy of your treatment notes, which includes all aspects of consultation, treatment and aftercare will be provided to you at the time of your treatment (**Treatment Pack**).
- 8.2. You understand that
 - 8.2.1. Cosmetique does not hold your Treatment Pack, either as physical or digital copies
 - 8.2.2. you are solely responsible for this document
 - 8.2.3. you will not hold Cosmetique liable for any breaches of privacy that may result from this document, which is solely in your possession
- 8.3. Cosmetique's collection of storage of client records (**records**) is limited to:
 - 8.3.1. Digital copy of Government issued ID document(s) with your Date of Birth
 - 8.3.2. Digital copy of "Confirmation of compliance and consenting" if completed and executed by the client (you)
 - 8.3.3. Digital Photo documentation if treatment is undertaken.
- 8.4. If you choose to transfer your records to another provider, we may charge you a fee to cover our reasonable administrative costs of transferring your records (**Record Transfer Fee**). Upon request of a medical record transfer, a quote will be provided. The records will be transferred upon payment of the Medical Record Transfer Fee.
- 8.5. To facilitate access of your medical file, you are required to verify your identity which includes:
 - 8.5.1. producing Government issued ID document(s) matching our records, AND
 - 8.5.2. your personal information and contact details matching our records, AND
 - 8.5.3. details of your previous appointment(s), AND
- 8.6. We will not be able to access and/or transfer your records in the event your identity cannot be verified.

9. RESCHEDULING AND CANCELLATION

- 9.1. All requests to reschedule any Services must be made in writing by sending us an email or calling us at least 24 hours' notice before the scheduled start time of the Booking and will be subject to our availability. It is your responsibility to reschedule Bookings for Services you cannot attend.
- 9.2. We generally do not allow Services to be rescheduled where you provide us less than 24 hours' notice before the scheduled start time of the Booking, or where you do not show up for the Booking. In these instances, we, at our absolute discretion, may cancel your Booking and charge you a Cancellation Fee at our discretion.

10. OBLIGATIONS AND WARRANTIES

- 10.1. Each Party represents, warrants and agrees that:
 - 10.1.1. it has full legal capacity, right, authority and power to enter into these Terms, to perform its obligations under these Terms, and to carry on its business;
 - 10.1.2. these Terms constitute a legal, valid and binding agreement, enforceable in accordance with its terms;
 - 10.1.3. if applicable, it holds a valid ABN which has been advised to the other Party; and
 - 10.1.4. if applicable, it is registered for GST purposes.
- 10.2. You represent, warrant and agree:
 - 10.2.1. to comply with this Agreement and all applicable Laws;
 - 10.2.2. you are 18 years old or older;
 - 10.2.3. you have read and understood, and will follow our guidelines set out in Appendix A;
 - 10.2.4. you have not relied on any representations or warranties made by us in relation to the Services (including as to whether the Services are or will be fit or suitable for your particular purposes), unless expressly stipulated in these Terms;
 - 10.2.5. to provide us with a valid proof of identity to be cited and stored in your clinical records prior to us providing the Services;
 - 10.2.6. that you will provide us all information (including your past and current medical history, psychological history, past cosmetic history, medication usage and drug allergies) reasonably necessary to enable us to provide the Services;
 - 10.2.7. you will undertake a medical assessment prior to Treatment;
 - 10.2.8. you agree to fully cooperate with us in matters pertaining to your care after your procedure and until you are discharged;
 - 10.2.9. you agree to keep all follow-up appointments, take all prescribed medications and follow all other instructions from us in relation to your aftercare;
 - 10.2.10. you agree to keep us informed of any symptoms or concerns that may arise or any changes in contact information including change of address or contact number;
 - 10.2.11. you agree that we are not liable for any expenses for aftercare provided by another healthcare provider;
 - 10.2.12. to the extent permitted by applicable law, we cannot guarantee results of any Treatment and that results may vary;
 - 10.2.13. that we reserve the right to refuse service to you for any reason, at our discretion, and at any time. This includes clinical grounds, psychological grounds or a mismatch between desired and likely results;
 - 10.2.14. that the information and documentation you provide to us is true, correct and complete.

11. TERM AND TERMINATION

- 11.1. These Terms will commence on the Start Date and will continue until the Services have been provided to you in accordance with these Terms, unless earlier terminated in accordance with this clause 11 (**Term**).

- 11.2. These Terms will terminate immediately upon written notice by a Party (**Non-Defaulting Party**) if:
- 11.2.1. the other Party (**Defaulting Party**) breaches a material term of these Terms and that breach has not been remedied within 10 Business Days of the Defaulting Party being notified of the breach by the Non-Defaulting Party; or
 - 11.2.2. the Defaulting Party is unable to pay its debts as they fall due.
- 11.3. Upon termination or expiry of these Terms:
- 11.3.1. we will immediately cease providing the Services;
 - 11.3.2. without limiting your Consumer Law Rights, you agree that any payments you have paid for Services are non-refundable; and
 - 11.3.3. you are to pay for all Services provided prior to termination, including Services which have been provided and have not yet been invoiced to you, and all other amounts due and payable under these Terms.
- 11.4. The accrued rights, obligations and remedies of the Parties are not affected by termination of these Terms.
- 11.5. This clause 11 will survive the termination or expiry of these Terms.

12. PRIVACY COLLECTION NOTICE

- 12.1. We collect personal information from you so that we can provide our Services to you, answer any enquires you submit to us, deliver our website to you and for the purposes otherwise set out in our privacy policy, available at: <https://www.cosmetique.au/tcc>. Please let us know if you have any questions regarding our privacy policy.
- 12.2. We may disclose this personal information to third parties, including our employees, contractors and related entities, third party service providers that provide their services to us (including IT service providers, marketing and advertising providers and website analytics suppliers), if we are required to disclose personal information by law and as otherwise set out in our privacy policy. Where we disclose your personal information to third parties listed in our privacy policy, these third parties may store, transfer or access personal information outside of Australia, including the United States. If you do not provide your personal information to us, you may not be able to provide our Services, including Treatments, to you.
- 12.3. Our privacy policy describes further how we collect, store, use and disclose your personal information. It also describes how you can access and correct your personal information, how you can make a privacy-related complaint and our complaint-handling process.
- 12.4. By providing personal information to us, you acknowledge we will collect, hold, use and disclose your personal information in accordance with our Privacy Policy.

13. YOUR CONSUMER LAW RIGHTS

- 13.1. Certain legislation, including the Australian Consumer Law (**ACL**) in the *Competition and Consumer Act 2010* (Cth) and similar consumer protection laws and regulations, may confer you with rights, warranties, guarantees and remedies relating to the Services which cannot be excluded, restricted or modified (**Consumer Law Rights**). Nothing in these Terms excludes your Consumer Law Rights as a consumer under the ACL.
- 13.2. You agree that our Liability for the Services is governed solely by the ACL and these Terms.
- 13.3. Subject to your Consumer Law Rights, we exclude all implied warranties, representations and guarantees of any kind (whether statutory or otherwise), unless expressly stipulated in these Terms.
- 13.4. Subject to your Consumer Law Rights, all amounts paid by you for the Services are non-refundable.
- 13.5. This clause 13 will survive the termination or expiry of these Terms.

14. LIMITATION OF LIABILITY

- 14.1. **Exclusions:** Despite anything to the contrary, to the maximum extent permitted by law, we will not be liable for, and you waive and release us from and against, any Liability caused or contributed to by (whether directly or indirectly):
- 14.1.1. you not providing us with current health and medical information;
 - 14.1.2. any side effects which occur from the Services including the Treatments, including as a result of your own negligence or you not providing us with your current health and medical information;
 - 14.1.3. your breach of these Terms, any law or third-party rights;
 - 14.1.4. any information, documentation or directions given by you; and/or
 - 14.1.5. any third parties or any goods and services provided by third parties.
- 14.2. **Limitation of Liability:** Despite anything to the contrary, to the maximum extent permitted by law, and subject to your Consumer Law Rights:
- 14.2.1. neither Party will be liable for any Consequential Loss;
 - 14.2.2. a Party's liability for any Liability under these Terms will be reduced proportionately to the extent the relevant Liability was caused or contributed to by the acts or omissions of the other Party (or any of its Personnel), including any failure by that other Party to mitigate its loss; and
 - 14.2.3. our maximum aggregate liability for any Liability in relation to the performance of the Services or these Terms will be limited to us resupplying the Services to you or, in our sole discretion, to us repaying you the amount of the Fees paid by you to us in respect of the supply of the relevant Services to which the Liability relates.
- 14.3. This clause 14 will survive the termination or expiry of these Terms.

15. INTELLECTUAL PROPERTY

- 15.1. As between the Parties, each Party retains all Intellectual Property Rights in its Intellectual Property developed prior to or independently of these Terms. Nothing in these Terms constitutes an assignment or transfer of such rights.
- 15.2. As between the Parties, ownership of all Intellectual Property Rights in any Intellectual Property developed, adapted, modified or created in connection with these Terms or the performance of the Services will at all times vest, or remain vested, in us.

- 15.3. You grant us a non-exclusive, revocable, worldwide, non-sublicensable and non-transferable right and licence, for the duration of these Terms, to use your Intellectual Property solely for the performance of our obligations under these Terms.
- 15.4. In the use of any Intellectual Property Rights in connection with these Terms, you agree that you must not commit any Intellectual Property Breach. Where you reasonably suspect that such a breach may have occurred, you must notify us immediately.
- 15.5. This clause 15 will survive the termination or expiry of these Terms.

16. CONFIDENTIALITY

- 16.1. Subject to clause 16.2, a Receiving Party agrees to (and agrees to ensure that its Personnel do) keep confidential and not use or permit any unauthorised use of all Confidential Information of a Disclosing Party.
- 16.2. Clause 16.1 does not apply where the disclosure is required by law or the disclosure is to a professional adviser in order to obtain advice in relation to matters arising in connection with these Terms and provided that you ensure the adviser complies with the terms of clause 16.1.
- 16.3. This clause 16 will survive the termination or expiry of these Terms.

17. GENERAL

- 17.1. **Amendment:** These Terms may only be amended in writing and as agreed by the Parties.
- 17.2. **Assignment:** Subject to clause 17.3 a Party must not assign or deal with the whole or any part of its rights or obligations under these Terms without the prior written consent of the other Party (such consent is not to be unreasonably withheld).
- 17.3. **Assignment of Debt:** You agree that we may assign or transfer any debt owed by you to us, arising under or in connection with these Terms, to a debt collector, debt collection agency, or other third party.
- 17.4. **Disputes:** A Party may not commence court proceedings relating to any dispute arising from these Terms (**Dispute**) without first meeting with a senior representative of the other Party to seek (in good faith) to resolve the Dispute. Nothing in this clause will operate to prevent a Party from seeking urgent injunctive or equitable relief from a court of appropriate jurisdiction, or will operate to prevent a Party from taking steps to recover any debt.
- 17.5. **Entire agreement:** Subject to your Consumer Law Rights, these Terms contains the entire understanding between the Parties, and the Parties agree that no representation or statement has been made to, or relied upon by, either of the Parties, except as expressly stipulated in these Terms, and these Terms supersedes all previous discussions, communications, negotiations, understandings, representations, warranties, commitments and agreements, in respect of its subject matter.
- 17.6. **Force majeure:** Neither Party will be liable for any delay or failure to perform their respective obligations under these Terms if such delay or failure is caused or contributed to by a Force Majeure Event. This clause will not apply to a Party's obligation to pay any amount that is due and payable to the other Party under these Terms.
- 17.7. **Further assurance:** Each Party must promptly do all things and execute all further instruments necessary to give full force and effect to these Terms and their obligations under it.
- 17.8. **Governing law:** These Terms is governed by the laws of Western Australia. Each Party irrevocably and unconditionally submits to the exclusive jurisdiction of the courts operating in Western Australia and any courts entitled to hear appeals from those courts and waives any right to object to proceedings being brought in those courts.
- 17.9. **Joint and several Liability:** Where you constitute two or more individuals or entities, you will each be jointly and severally liable under these Terms.
- 17.10. **Notices:** Any notice given under these Terms must be in writing addressed to the relevant address last notified by the recipient to the Parties. Any notice may be sent by standard post or email and will be deemed to have been served on the expiry of 48 hours in the case of post, or at the time of transmission in the case of transmission by email.
- 17.11. **Online execution:** These Terms may be executed by means of such third-party online document execution service as we nominate, subject to such execution being in accordance with the applicable terms and conditions of that document execution service.
- 17.12. **Precedence:** To the extent there is any ambiguity, discrepancy, or inconsistency in or between the terms of these Terms and any other document, these Terms will prevail.
- 17.13. **Relationship of Parties:** These Terms is not intended to create a partnership, joint venture, employment, or agency relationship between the Parties.
- 17.14. **Severance:** If a provision of these Terms is held to be void, invalid, illegal, or unenforceable, that provision is to be read down as narrowly as necessary to allow it to be valid or enforceable, failing which, that provision (or that part of that provision) will be severed from these Terms without affecting the validity or enforceability of the remainder of that provision or the other provisions in these Terms.

18. INTERPRETATION & DEFINITIONS

- 18.1. Words like including and for example are not words of limitation.
- 18.2. In these Terms:
- Business Days** means a day on which banks are open for general banking business in Western Australia, excluding Saturdays, Sundays and public holidays.
- Cancellation Fee** is as set out in the Booking or as otherwise communicated by us to you.
- Confidential Information** includes information which:
- 18.2.1. is disclosed to the Receiving Party in connection with these Terms at any time;
- 18.2.2. is prepared or produced under or in connection with these Terms at any time;
- 18.2.3. relates to the Disclosing Party's business, assets or affairs; or
- 18.2.4. relates to the subject matter of, the terms of and/or any transactions contemplated by these Terms,

whether or not such information or documentation is reduced to a tangible form or marked in writing as “confidential”, and howsoever the Receiving Party receives that information.

Consultation means the initial consultation we have with you to determine which Treatments are best suited to your needs.

Disclosing Party means the party disclosing Confidential Information to the Receiving Party.

Episode of Care means 2 weeks post Consultation care.

Fees means the fees set out on our website and communicated to you in the applicable Booking for the performance of the Services.

Force Majeure Event means any event or circumstance which is beyond a Party’s reasonable control including but not limited to, acts of God including fire, hurricane, typhoon, earthquake, landslide, tsunami, mudslide or other catastrophic natural disaster, civil riot, civil rebellion, revolution, terrorism, insurrection, militarily usurped power, act of sabotage, act of a public enemy, war (whether declared or not) or other like hostilities, ionising radiation, contamination by radioactivity, nuclear, chemical or biological contamination, any widespread illness, quarantine or government sanctioned ordinance or shutdown, pandemic (including COVID-19 and any variations or mutations to this disease or illness) or epidemic.

GST has the meaning which it is given in the *A New Tax System (Goods and Services Tax) Act 1999* (Cth).

Health Practitioner means Doctor and/or Dentist and/or Nurse Practitioner

Intellectual Property means any copyright, registered or unregistered designs, patents or trade marks, domain names, know-how, inventions, processes, trade secrets or Confidential Information, circuit layouts, software, computer programs, databases or source codes, including any application, or right to apply, for registration of, and any improvements, enhancements or modifications of, the foregoing.

Intellectual Property Rights means for the duration of the rights in any part of the world, any industrial or intellectual property rights, whether registrable or not, including in respect of Intellectual Property.

Intellectual Property Breach means any breach by you (or any of your Personnel) of any of our Intellectual Property Rights (or any breaches of third-party rights, including any Intellectual Property Rights of third parties), including using or exploiting our Intellectual Property for purposes other than as expressly stated in these Terms (including, without limitation, using our Intellectual Property for commercial purposes or on-selling our Intellectual Property to third parties).

Liability means any expense, cost, liability, loss, damage, claim, notice, entitlement, investigation, demand, proceeding or judgment (whether under statute, contract, equity, tort (including negligence), indemnity or otherwise), howsoever arising, whether direct or indirect and/or whether present, unascertained, future or contingent and whether involving a third party or a Party to these Terms or otherwise.

Payment Terms means the Fees, method and timing of payment, as set out in our invoice provided to you or as otherwise communicated by us to you.

Personnel means, in respect of a Party, any of its employees, consultants, suppliers, subcontractors or agents, and in respect of us includes Health Practitioners, but in respect of you, does not include us.

Premises means the location where the Services are to be supplied, as set out in the applicable Booking.

Receiving Party means the party receiving Confidential Information from the Disclosing Party.

Services means the Consultation, Treatments, Episode of Care and any other services we agree to perform under these Terms, as further particularised in a Booking.

Start Date means the date these Terms are accepted in accordance with clause 1.1.

Terms means these terms and conditions, and any documents attached to, or referred to in, each of them.

Treating Team refers to health practitioner and/or nurse and/or practice administrative staff

WRINKLE RELAXER TREATMENT WITH BOTULINUM TOXIN TYPE A

MEDICAL TREATMENTS

1. 'Micro-tox' is recommended for patients (a) with no static lines and very mild dynamic lines (b) who desire very mild blunting of dynamic lines (c) seeking prophylactic treatments. "Micro -tox" will very likely result in ongoing movement post treatment (including top up) with very low longevity of treatment
2. 'Natural-tox' wrinkle relaxer may result in mild effect on dynamic lines. This means dynamic lines will remain visible.
3. 'Ultra-tox' wrinkle relaxer may result in moderate effect on dynamic lines. This means dynamic lines will remain visible.
4. TGA and non-TGA approved MEDICAL INDICATIONS for BOTULINUM TOXIN TYPE A include migraine, hyperhidrosis, muscle contracture, cervical spine spasm, cervical dystonia, bladder dysfunction, strabismus, depression, premature ejaculation, arrhythmia, severe cold hands and cleft lip scars.

MEDICAL CONSENT

1. Treatment with BOTULINUM TOXIN TYPE A will not result in lack of movement
2. Wrinkle Relaxers do not act on static lines
3. All patients will experience bruising and redness at the site of treatment. This is not an adverse event and additional intervention is not required.
4. Other outcomes of wrinkle relaxers include resistance to BOTULINUM TOXIN TYPE A, swelling at the injection site, skin tightness, drooping of the eyelids/face. headache, face pain, muscle weakness, numbness or a feeling of pins and needles, nausea and blurred vision
5. Results will vary for each person and results cannot be guaranteed
6. Onset of effect occurs from approximately 2-week mark
7. Patients treated with wrinkle relaxers will start experiencing increasing movement from 4-6 weeks post treatment
8. The effect of wrinkle relaxers lasts a maximum of 3 months.

AFTERCARE

1. Gently exercise your face
2. Relax for the rest of the day
3. Maintain a normal heart rate
4. Avoid touching, rubbing, or physical pressure on the affected area
5. Leave the treated area alone
6. In case of emergency, please contact the Cosmetique's emergency phone number provided or present to Emergency Department

TUNE-UP APPOINTMENT

1. Tune up appointments are only available for treatment of frontalis, glabella and crow's feet
2. Tune up treatments can only be performed at the 2 weeks mark
3. The dosage of the tune up is at the discretion of the clinical team and will not exceed 10% of the dose administered in your original appointment for each area

HYALURONIC ACID FILLER TREATMENT

MEDICAL TREATMENTS

1. The effects of 'economy filler' MAY last 2 weeks - 6 weeks
2. The effects of 'premium filler' MAY last 2 weeks - 12 months
3. The effects of 'ultra-premium filler' MAY last 2 weeks - 24 months
4. The effects of 'luxe filler' MAY last 2 weeks - 36 months
5. TGA and non-TGA approved MEDICAL INDICATIONS for HYALURONIC ACID include wound healing, relieving joint pain, improving symptoms of reflux, relieving dry eyes and discomfort, reversing sun damage to skin, reduce redness associated with acne and improve the appearance of acne scars

MEDICAL CONSENT

1. Swelling immediately post treatment contributes to volume that depletes as the swelling resolves.
2. Hyaluronic acid filler metabolises over time and is affected by modifiable and non- modifiable biological factors of the patient. Cosmetique® will administer the treatment with the hyaluronic acid at a dose (volume) as consented to following consultation.
3. Results WILL vary for each person and Cosmetique® CANNOT guarantee the effect, duration or longevity of the filler
4. Several treatments may be necessary to complete the treatment to the desired effect
5. All patients will experience bruising, swelling, redness at the site of treatment. This is not an adverse event and additional intervention is not required.
6. Other outcomes of filler includes, itching, skin discolouration, vascular occlusion (blocked blood vessel which causes skin tissue death), permanent blindness, double vision, stroke, bleeding, infection (bacterial or viral), ulceration of the skin where you were injected, lumps (nodules) forming under the skin, allergic reaction, inflammatory reactions, haematoma, permanent disfigurement and scarring, weakness of the muscles of the face, head and neck, which can cause difficulty swallowing or speaking, reactivation of herpes simplex, presence of Fordyce spots (normal sebaceous glands) in the treated area and short/medium/long term sensory changes

AFTERCARE

1. Avoid exercise for 24–48 hours
2. Avoid direct UV exposure
3. Use a soothing, antiseptic cream such as Bepanthen to treat the area
4. Sleep on your back for the first few nights to relieve pressure on the area and avoid disturbing the filler
5. Do not consume alcohol in the first 24 hours to avoid thinning the blood
6. Do not use AHAs, BHAs, Retinol, or Vitamin C for 24 hours after the procedure
7. Avoid laser treatments, microdermabrasion, and chemical peels for 2 weeks following the procedure
8. Massage the treatment area as instructed
9. In case of emergency, please contact the Cosmetique’s emergency phone number provided or present to Emergency Department

DEOXYCHOLIC ACID TREATMENT FOR FAT DISSOLVING

MEDICAL CONSENT

1. All patients will experience bruising, swelling, redness at the site of injection after treatment
2. Other risks include bruising, swelling, numbness, induration, marginal mandibular nerve injury, dysphagia (difficulty swallowing), bleeding, tenderness or discomfort, tissue necrosis, hyperpigmentation, redness and alopecia at the site of injection

AFTERCARE

1. Use ice packs after your treatment
2. Consider applying warm compresses within the first few days after your injections
3. Consider wearing a chin strap post-treatment for added compression
4. If pain relief is needed, we recommend paracetamol to reduce pain
5. Firmly massaging the area as tolerated

EMERGENCY CONTACT DETAILS (24 X 7) PLEASE SMS ONLY +61 466 421 870